

**Dear Parent/Caregiver,**

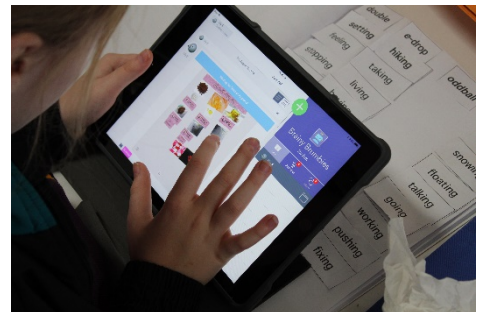
The below information relates to the iPad program at Woodland Grove Primary School for students in Year 4 and 5. If you are parent/caregiver of a child that has been involved in the BYOD program in 2019, we recommend you still take care when reading the information as some things have changed.

Woodland Grove have had iPads integrated into the classroom since late 2017, with the BYOD program starting up with Year 4 students in 2019. All Year 4 and 5 students in 2020 will be asked to purchase an iPad. Please note the following important points:

- The iPad that is provided **MUST** be blank and consent must be given to prepare it on school site; see below for more information
- The iPad provided must **NOT** have a passcode on it and remain that way for the entirety of the year
- Purchasing an iPad can be done so from a trusted Apple Reseller
- The iPad cost is in addition to normal school fees and charges

### **Why iPads for primary school students?**

iPad and Apple Mac programs are now common across WA schools. Woodland Grove Primary School is at the beginning stages of this program and each year our program will develop to a higher level as staff and students become more skilled in the use of the device.



WGPS chose iPads as primary school children are able to complete most activities on this device and it provides continuity for families and children across years and in some cases, throughout their primary schooling. In addition to this, Byford Secondary School have iPads on their booklist.

In junior classes, iPads have been shown to support the growth of:

- Phonological awareness
- The acquisition of phonics
- The development of reading
- The recall of basic number facts
- Learning and practicing technology skills

In middle and upper year's, students have the opportunity to design, create, investigate and present a variety of information across a wide range of interest areas providing the capacity to exceed recognised curriculum content and support a higher level of student centred learning.

The use of iPads across all Learning Areas offers students another method of accessing and demonstrating learning. Its ability to connect directly to the world the student is living in increases engagement and relevance for the child. iPads also provide students with the opportunity and motivation to share their daily learning with parents and caregivers at home.

Woodland Grove Primary School continues to offer our students, teachers and community the opportunity to integrate innovative technology into classroom practice to enhance student engagement and motivation.



### What if I don't provide an iPad?

The iPad program is ***completely voluntary***. Students who do not have their own device will have some access to school iPads, however this may not be 1:1. Each class has a small bank of school iPads rotated between students. These devices are not permitted to leave the school.

### Why Apple?

- Stability – The iPad operating system has the reputation of being robust and intuitive.
- Security – The Apple App Store tests all new apps before releasing them to the public, ensuring no inappropriate content appears. The android app store is an open source platform anyone can upload to; the apps are not checked and leave people exposed to unwanted content.
- Continuity – Apps perform the same way on all recent versions of the iPad, making it easier to cater for a variety of devices over time. Apple updates are pushed through automatically, once downloaded, ensuring users are consistently using the most up to date versions of the software. The Apple ID system allows users to change devices without losing any apps.
- Support – The AppleCare Protection Plan provides 24/7 complementary telephone support, including software support for 2 years. AppleCare gives you one-stop technical service and support from Apple experts and most issues can be resolved in a single call.
- Curriculum – The Department of Education iPad trial has resulted in a close relationship between the Apple Education team and WA schools. This relationship benefits Woodland Grove Primary students, staff and community by creating a rich learning environment for our students.

### What iPad should I buy?

The minimum device required is the iPad 10.2 Wifi, 32 GB, 7<sup>th</sup> Gen. The iPad purchased must remain blank and will be prepared by our Technical Support Officer on site. These may be purchased from a variety of Apple resellers. We recommend purchasing from Winthrop Australia,

<https://sales.winaust.com.au/shop/woodlandgrove>



- The newer the iPad, the longer it will be able to accommodate future software and app purchases.
- iPads must be iOS 11 minimum and Airdrop capable.
- Purchasing an older iPad may mean your device is unable to be updated and the compatibility of apps may become an issue in the future.
- The technology available on new versions of the iPad is of greater capacity and quality than previous devices.

### Why can't I set the iPad up and why does it have to be blank?

This is because we have two different management systems that we use to monitor the iPads and apply application settings. We require the iPad to be blank to ensure that we can effectively load both the management systems.

The first is Apple School Manager (ASM). ASM is used to manage and distribute iPads. It allows us to easily give students access to Apple services, set up their iPads, access apps and provide students with different learning experiences. The way that ASM works is that the iPad's serial number is put into its system and its profile is installed onto the iPad. As such, the school takes temporary "ownership" over the iPad. This allows us to have the level of control over the iPad required to be able to manipulate the iPad, increase learning opportunities and decrease disruptions in the classroom. Having temporary "ownership" over the iPad is a requirement from Apple to ensure that the original owner of the device is aware of the profile being installed. This service is only now being used by us for the 2020 year due to Apple discontinuing and merging services into one place, Apple School Manager. The management profile put onto your child's device cannot be removed and will remain on there for the remainder of their schooling year/s at Woodland Grove Primary School.

The second management system that we use is Mobile Device Management Program (MDM) called Meraki. Using such a program makes the updating and accessing of apps significantly easier for all stakeholders. This program is free to families and will not be added on as an additional charge. Meraki will be loaded onto your child's iPad before use in the classroom to ensure they have all the required apps and settings.

*At the end of your child's schooling here at Woodland Grove, the management profiles will be removed, and the device restrictions lifted.*

### **Why can't my child have a passcode on their iPad? I am concerned that their iPad might get stolen and I don't want them have access to the iPad.**

One of the processes when setting up your child's iPad on school grounds involves disabling certain functions on the iPad. One of these functions includes the ability to put a passcode on the iPad. We ask that you do not try to put a passcode on the iPad for the following reasons. Students can often forget the passcode they have set. When this occurs, the iPad has to be restored and therefore all of the student's work is lost. While our teachers have filing systems in place with their student's work on the iPads, sometimes things can be missed. We have also found that passcodes can disrupt student learning and the flow of lessons when the teacher is attempting to access the student's iPad and doesn't know what the passcode is. This can happen when students decide to change their iPad's passcode without telling their teacher the passcode.

If you are concerned about ensuring the iPad remains in its original condition, the school has provided each BYOD teacher with lockable iPad carts. We suggest your child's iPad remains on school site in the lockable iPad cart overnight.

### **Why 32 GB?**

The recommended size for an iPad in an educational environment is at **least** 32 GB. Items stored on the iPad include apps, photos, videos and other media. 32 GB or bigger enables students to store their work on the device without having to manage the content externally. It allows the flexibility for home and holiday use by your family. iPads with less storage space fill quickly and may require management and data transfer in order to keep the device functioning as intended.

**iPad mini devices will not be used.**

### **Where should I get my child's iPad from?**

There are a number of options you may wish to consider in regard to providing your child with an iPad:

- You may provide an iPad you already have at home. Please note that if you decide to do this, you will need to erase all content and settings of the iPad for it to be suitable for your child to use at school.
- You may wish to purchase or lease a new iPad for your child.
- The school will have a limited number of used iPads they are selling at cost price. These iPads are 3 years old and while they are still appropriate for use this year, and in 2020, may become outdated in future years.

Wherever you purchase your device, we recommend you consider the AppleCare Protection Plan which provides 24/7 online support and ensure your device is insured.

## Winthrop Australia

We have negotiated with Winthrop Australia to provide WGPS families the opportunity to purchase or lease iPads directly using the link below:

<https://sales.winaust.com.au/shop/woodlandgrove>

## Why Winthrop Australia?

Winthrop Australia is the provider of Apple products to the Department of Education. They are able to provide a wrap-around service to schools including:

- One stop shop – The online ordering portal enables you to get everything you need in the same place. It also enrolls your child's iPad straight into Apple School Manager and has it ready to be used in the classroom straight away.
- Warranty and Insurance – Winthrop Australia offers logging of warranty and insurance repairs through their online portal. iPads are dropped off at school to be logged by a school representative, collected by Winthrop Australia, repaired/replaced and returned in a timely manner.
- Support – Winthrop Australia offers ongoing professional development and parent information sessions to schools, along with phone support.

## Can I order from Winthrop later in the year?

Yes! The portal remains open and orders can be placed at any time. Orders will be processed on a daily basis with delivery approximately 4 weeks after processing. Parents will be contacted when their order arrives at school. Once you have purchased your iPad and completed the school insurance form confirming you understand your child's device is **not covered** by the school insurance policy, your child will be able to bring their device to school.

## Leasing

Flexirent in conjunction with Winthrop Australia offers a leasing option for parents. Details of this offer can be found at



<https://sales.winaust.com.au/shop/woodlandgrove>

## Why lease, if it is more expensive?

Leasing is an option Winthrop Australia has provided to families as an alternative to the expense of purchasing an iPad outright. You will need to read the terms and conditions set out by Flexirent to see if this is the right option for you. Some families are able to salary



package an iPad as part of their workplace arrangements and in this case, leasing is often the preferred method.

### What else do I have to buy?

When you purchase your iPad you will need to consider the following:

- Your iPad must be fitted with a protective case, front and back. Keep in mind the students will be using them to take photos and videos so ensure the cover can be held or moved to allow easy access. If you purchase or lease your device through the Winthrop Australia portal, you may select a cover as an optional accessory.
- All Apple hardware comes with a one-year limited warranty and up to 90 days of complementary telephone technical support. It is recommended you extend your coverage further with the AppleCare Protection Plan. If you purchase your device through the Winthrop Australia portal you may select the 2 year iPad AppleCare Protection Plan as an optional extra.
- Your iPad is **not covered** by Woodland Grove Primary School or the Department of Education insurance policy. You may wish to check with your home and/or contents insurer to ensure your existing cover extends to an iPad being brought to school by your child. If you purchase your device through Winthrop Australia, you may select insurance through Protectsure as an optional extra.



### Security – Before, after and during school

- The security of the iPad is the responsibility of the parent /carer outside of school hours.
- Students are not allowed to remove iPads from classrooms during lunch and recess.
- The school's After School Hours Care provider is aware of the need to securely store your child's iPad while they are in their care before and/or after school.

### Security – Online and Offline

The Department of Education has its own security measures that will help keep your child safe while in its network. You may also have your own security software at home. Here is a link to a clip that may help add another layer of security/control over your child's device: <http://woodlandgroveps.wa.edu.au/information/technology/internet-security-and-filtering/>

### What happens if my iPad is damaged or broken?

iPads brought to school are **not covered** by the Woodland Grove Primary School or the Department of Education's insurance.

Where iPads are purchased through Winthrop Australia and the Optional 2 Year Protectsure Insurance option is selected, families should follow the Winthrop approved process. The school may be able to assist with this if required.

Where the Protectsure Insurance Option is not taken out or the iPad is purchased independently or brought from home, it needs to be covered under your own insurance. The school will **not provide** a loan iPad in this situation. If the iPad is damaged at school, it is the **parents' responsibility** to pay the insurance excess and any other repair costs which might occur.



Before your iPad can come to school you will be required to complete a form providing your insurance information confirming you understand your iPad is not covered by the school or the Department of Education insurance policy.

#### **What happens if my iPad is not functioning properly?**

If you purchased or leased your iPad through Winthrop Australia you have a 2-year AppleCare Protection Plan with 24/7 technical support. Your first option would be to access the support provided by the Apple experts through AppleCare.

If you purchased your iPad independently or provided one from home, you will need to refer to the warranty you selected at the point of sale. Apple products have a 1-year limited warranty unless you purchase an AppleCare Protection Plan which provides a 2-year warranty.

#### **Will my child still learn to read and write?**

Yes! Literacy and Numeracy are the top priorities of Woodland Grove Primary School. The iPad program has been introduced to enhance and extend these skills. Studies have shown the best way to master a new skill is to practice and many Apps are designed to repeat and practice various skills and knowledge. The use of iPads in a classroom setting offers new and engaging ways for the students to practice a wide range of skills identified in the Australian and WA Curriculums.

#### **Will my child have to share the iPad I paid for?**

It is important that the child whose parents/carers have purchased an iPad is the primary user of the device. Sharing of iPads will only occur where there is no disadvantage to its owner. The social skill of sharing is important for schools and families to develop within their children and this will occur where appropriate.

### **Can I purchase an iPad for my children who are in other year levels?**

At this stage, the 1:1 BYO iPad program will only be implemented with students entering Year 4 and 5, 2020. Students will take their iPads with them into the following year, 2019 and up through upper school years.



### **What is the life expectancy of an iPad?**

Remember a computer, any computer, is not an investment. Technology changes faster than a device is “worth”, so the life expectancy of any device is however long its user can use it for its intended purpose.

*If you have any questions about our program, please contact the school. We are committed to making our program a success and your support is critical in this journey.*