



## Step by step guide for parents

**Login to Connect at  
[connect.det.wa.edu.au](https://connect.det.wa.edu.au)**

Connect is an integrated online environment developed by the Department of Education WA for staff, students and parents in public schools. Your secure login details to Connect include a **P-number** and **Password** and will be **emailed** by your child's school.

# Connect: Login

## connect.det.wa.edu.au

1 Type the **Connect website address** into your browser.

## User name and password

2 Your **user name (P-number)** and **password** will have been emailed to you by your child's school. Type these details into the **text boxes**.

## Appropriate Use

3 Tick the '**I have read ...**' box to agree to use the Department's online services in an appropriate way.

## Parent/responsible persons

4 Click the **Parents/Responsible Persons – Appropriate Use** link to access the specific Terms of Use for Connect.

## Forgot Password

5 Click the **Forgot Your Password** link if you can't remember your login details.

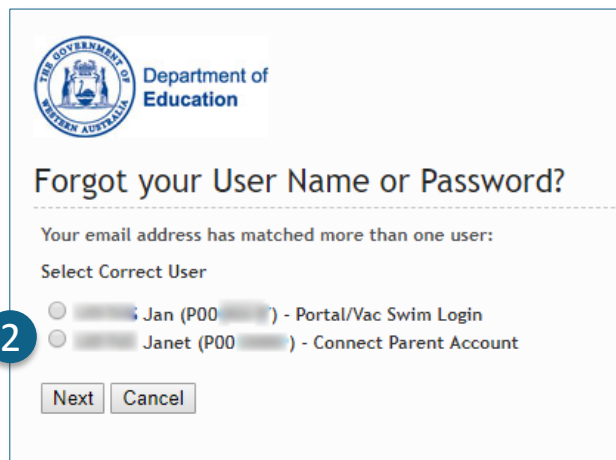
The screenshot shows a web browser window with the address bar displaying 'connect.det.wa.edu.au' (Step 1). The page header includes the Department of Education logo and 'Single Sign-On'. The main heading is 'Sign In'. Below it, a prompt says 'Enter your Single Sign-On user name and password to sign in'. There are two input fields: 'User Name' with the value 'P0123456' (Step 2) and 'Password' with masked characters. A checkbox labeled 'I have read and understand the Appropriate Use of Online Services information.' is checked (Step 3). Below the checkbox are 'Login' and 'Cancel' buttons. At the bottom left, there is a link 'Forgot Your Password?' (Step 5) and 'What is this?'. On the right side, there is a section titled 'Appropriate Use of Online Services' containing text about service usage and links to 'Students Online Policy', 'Telecommunications Use Policy', and 'Parents/responsible persons - Appropriate Use' (Step 4). Below this is a 'Copyright Statement' with a warning and a note about copyright protection.

# Connect: Forgotten user name or password

1

## Registered email address

Type your email address (the one registered at your child's school) and click **Next**.



Department of Education

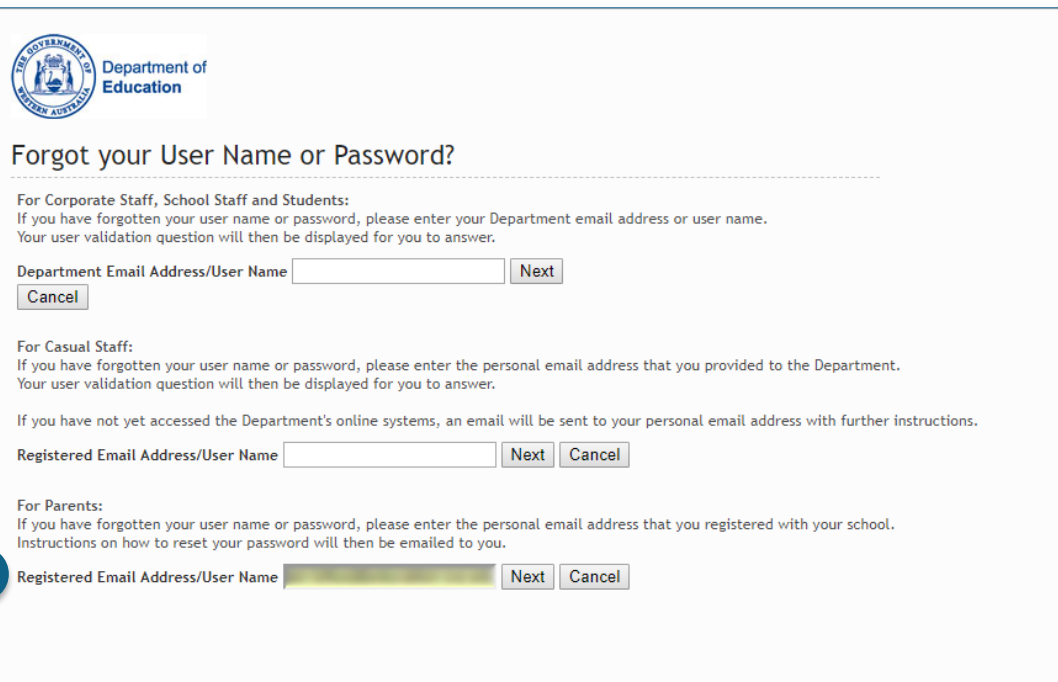
### Forgot your User Name or Password?

Your email address has matched more than one user:  
Select Correct User

☐ Jan (P00 ) - Portal/Vac Swim Login  
☐ Janet (P00 ) - Connect Parent Account

Next Cancel

2



Department of Education

### Forgot your User Name or Password?

For Corporate Staff, School Staff and Students:  
If you have forgotten your user name or password, please enter your Department email address or user name.  
Your user validation question will then be displayed for you to answer.

Department Email Address/User Name  Next Cancel

For Casual Staff:  
If you have forgotten your user name or password, please enter the personal email address that you provided to the Department.  
Your user validation question will then be displayed for you to answer.

If you have not yet accessed the Department's online systems, an email will be sent to your personal email address with further instructions.

Registered Email Address/User Name  Next Cancel

For Parents:  
If you have forgotten your user name or password, please enter the personal email address that you registered with your school.  
Instructions on how to reset your password will then be emailed to you.

Registered Email Address/User Name  Next Cancel

2

## User name and password

If you have registered for other Department of Education WA online services (such as VacSwim) in the past you may have more than one P-number. Select the **Connect Parent Account** option and click **Next**.

An email will be sent to your nominated email address allowing you to reset your password.

# Connect: Home Page

## Navigation Bar

Use the **tabs** across the top to access different parts of Connect. Return to the home page by clicking on the Connect **logo**.

## Logout

Click on the **icon at the far right** to securely sign out of Connect.

## All your children's classes

See all the Connect Classes for each of your children in the **Classes** box. Click on a **Class name** to go to that class.

## Change Password

Click **Change Password** to reset your password and access other profile options.

## School Space

Click the **name of the School Space** to see the latest notices and information from the school.

## Next Event

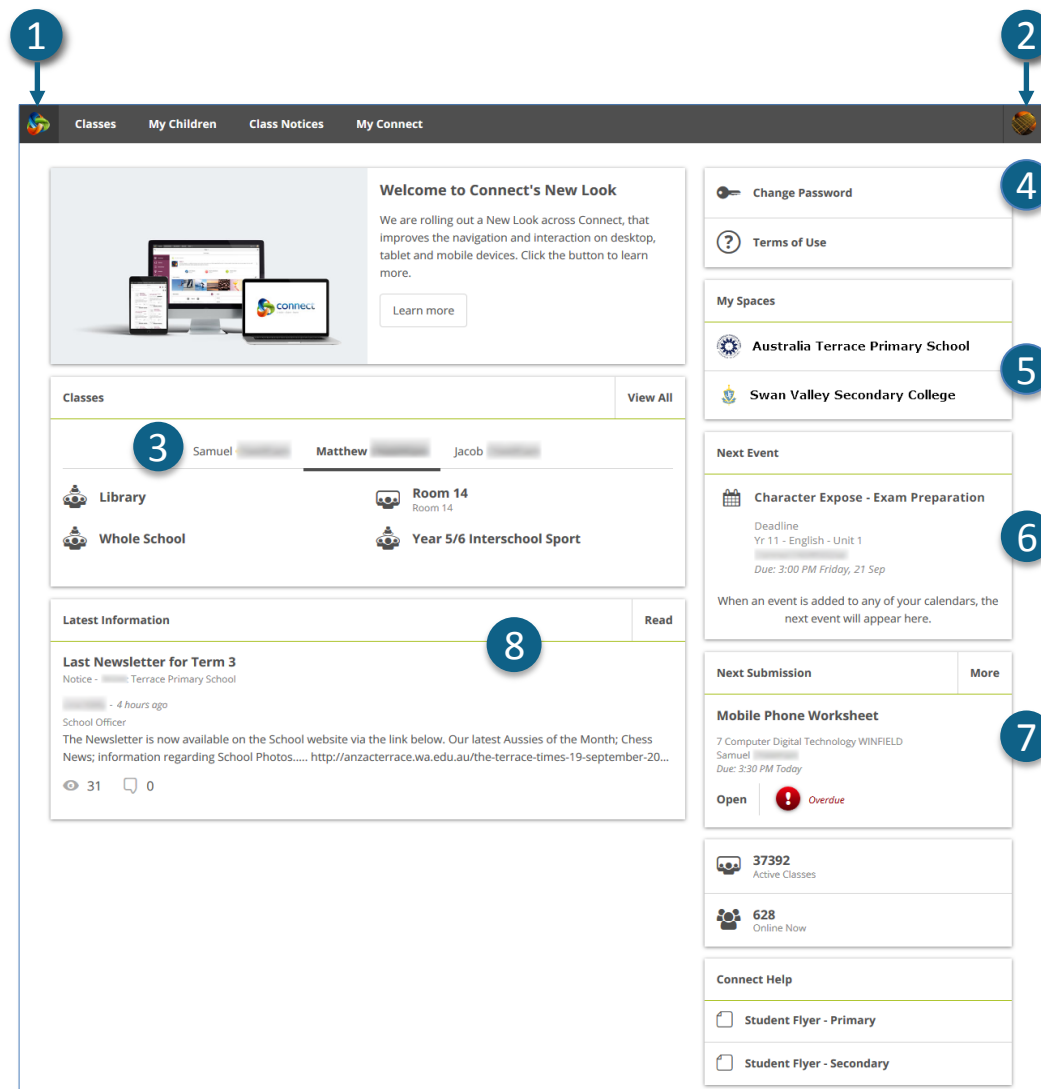
See upcoming school and class calendar events and deadlines for all your children.

## Next Submission

View the next submission due. Click the **More** button to see additional submissions.

## Latest Information

See the latest notice from a class or school space.



# Connect: Classes

The screenshot shows the 'Classes' tab in the Connect interface. At the top, a navigation bar includes 'Classes', 'My Children', 'Class Notices', and 'My Connect'. A dropdown menu for 'Most Activity (7 days)' is visible. Below this, a list of classes is shown, each with a child's name (Abbie, Thomas, Connor) and a class name (e.g., 'Yr 11 - English - Unit 1'). A 'Next Event' section on the right lists upcoming events like 'Novel Quiz - Harry Potter'. A 'Submissions Due' section shows due dates for various classes. A 'Feedback' section displays feedback for a specific class. A 'Class Stats in the past week' pop-up window is shown at the bottom right, displaying a donut chart and a table of activity statistics.

Activity	Created	Views	Comments
Notices	0	1	0
Discussions	0	0	0
Learning Content	0	4	0
Submissions	0	2	0
Library	0	2	0

## Classes

1 Click on the **Classes** tab to access the started Connect classes for your children.

## My Children

2 Click on the **child's name** to see their classes.

## Next event

3 See up to three upcoming events for any of your children from any of their Connect class calendars

## Submissions Due

4 See any assignments due for any of your children from any of their classes.

## Class Stats

5 View statistics on recent activity in each of your children's classes.

## Classes

6 Click on a class name to go into the class.

# Connect: Classes

The screenshot shows the 'Yr 11 - English - Unit 1' class page. The interface includes a left-hand menu with options like Summary, Grid, Notices, Content, Discussions, My Marks, Submissions, and Library. The main content area displays a 'Latest Notice' about Year 11 English task 1 results, a 'Class Gallery' with images, a 'Next Event' calendar for September, and a 'Links' section with resources like 'SCSA Course Outline' and 'Guide to WACE requirements'. At the bottom, there are 'Class Stats' and a 'Teachers' list. Numbered callouts indicate: 1. Class Name (top header), 2. Switch classes (top left icon), 3. Class Tools Menu (left sidebar), 4. Class Calendar (calendar view), and 5. Email Class Teachers (bottom teachers list).

1

## Class Name

The name of the class is displayed at the top.

2

## Switch classes

Click the **Switch** icon to change to another class.

3

## Class Tools Menu

The **menu** on the left lets you select which area of the class to see.

4

## Class Calendar

Days marked with a dot have events entered. Click the **day** to see the event details.

5

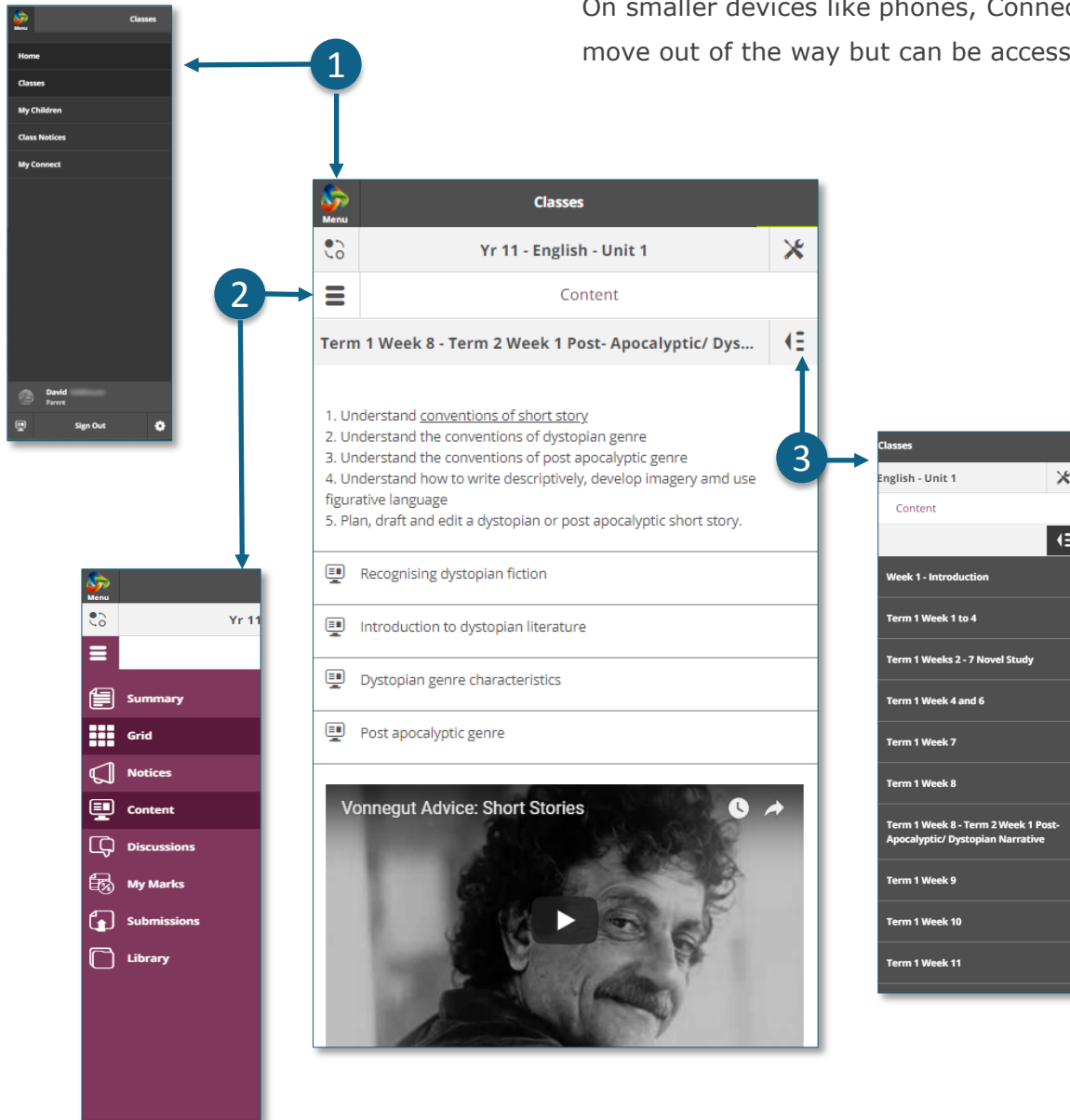
## Email Class Teachers

The class teachers are displayed at the bottom of the Summary page. Click on a **name** to **email** the teacher.

# Connect: On small devices

## Responsive Design

On smaller devices like phones, Connect will change the way it displays information. Menus will move out of the way but can be accessed with just a click if you need them.



### Main Menu

- 1 Click the **Connect** logo to return to the home page or select another area of Connect to view.

### Tools Menu

- 2 Click the **Tools Menu** icon to access the tools for the School Space or Class you are in.

### Additional menus

- 3 Some areas of a class may have an additional menu to help you navigate through class Content or Discussions. Click the **Arrow** icon on the **right** to pop out the menu.

# Connect: My Children

The screenshot shows the 'My Children' tab selected in the top navigation bar. The left sidebar contains links for Overview, Attendance, Reports, and Assessment Outlines. The main content area is divided into three sections: User Activity, Attendance, and Classes. The User Activity section shows a list of login events for a child named Connor. The Attendance section shows a weekly view of attendance for two classes. The Classes section lists the child's current classes. The Teachers section lists the child's teachers.

**1** Click the **My Children** tab to view information about each of your children.

**2** **Switch Children**  
Click the **Switch** icon to change between your children.

**3** **Overview**  
By default you will see the **Overview** section. Click other sections such as **Attendance**, **Reports** or **Assessment Outlines** to see additional information.  
Note: Not all these sections may be visible to all parents. Schools determine which information is available.

**4** **Attendance**  
Click in the **Attendance** box or **section** to see a week by week view.

**5** **Classes**  
Click on a **class name** to navigate to the class.

**6** **Teachers**  
Click on a **teacher's name** to send an email to the teacher.



# Connect: Student reports

1

## My Children

Click the **My Children** tab to view information about each of your children.

2

## Switch Children

Click the **Switch** icon to change between your children.

3

## Reports

Click the Reports section to see the reports for the current year.

4

## Reports from previous years

Open the **Year Menu** to view the years for which reports are available. This may differ from school to school.

4

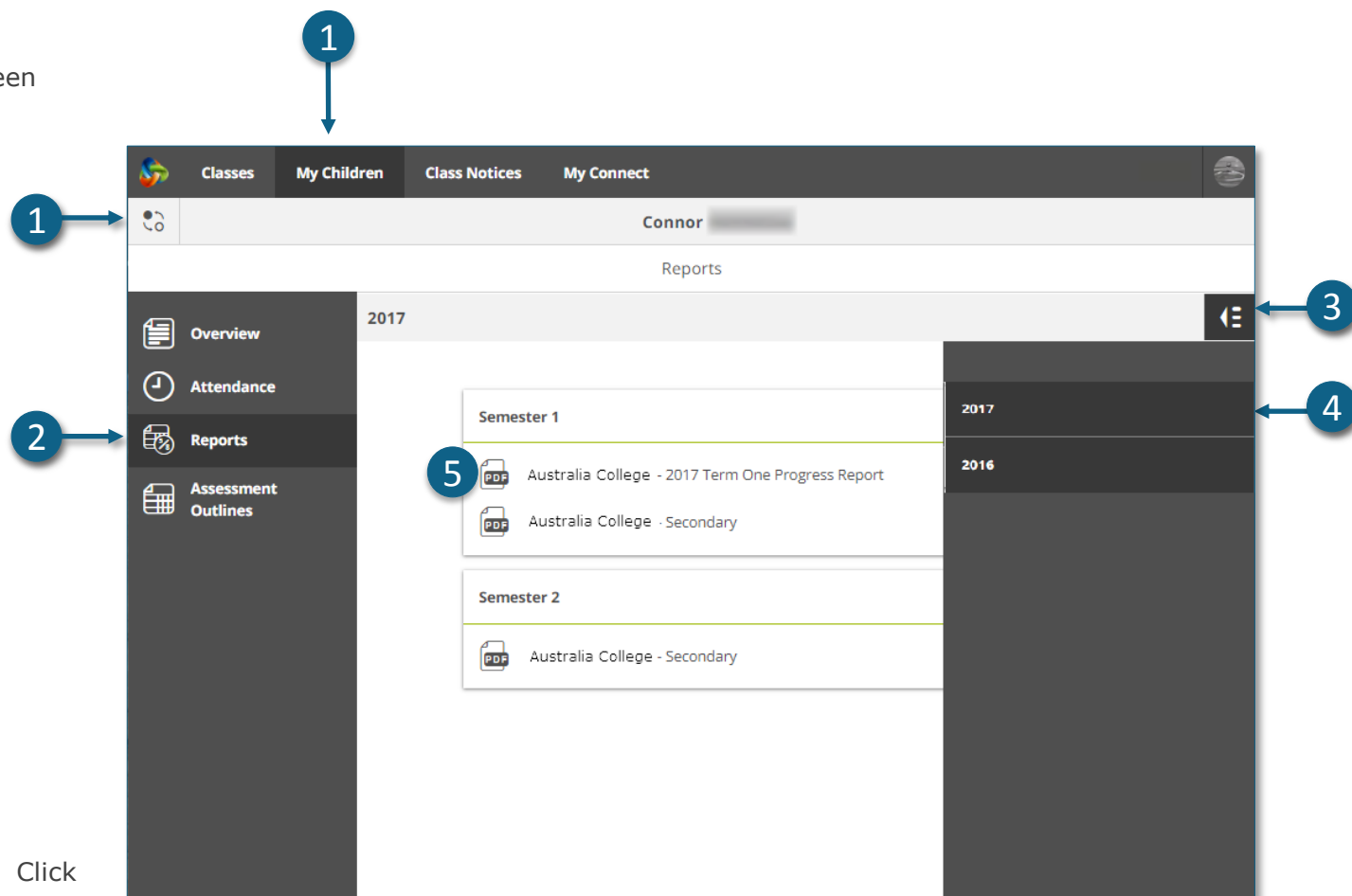
## Selecting a year

Click on a **year** to view the reports published for that year.

5

## Reports by Semester

The reports will be listed by semester. Click on a **report** to download it. The report can be viewed on screen or sent to a printer.



# Connect: Assessment Outlines

1. Click the **My Children** tab to view information about each of your children.

2. Click the **Switch** icon to change between your children.

3. Click the **Assessment Outline** section to open the Assessment Outlines for the current year.

4. Overall achievement will be displayed as a percentage. If the end of semester report has been finalised, a grade may also be displayed.

5. Click the expand/collapse icon to see more details about an Assessment Outline.

6. Beneath the overall achievement and each task, a small graph displays the range of achievement across the class.

**Comparison Graph**

- A The **line** represents the top and bottom marks.
- B The **box** demonstrates the majority of students.
- C The **vertical line** is the average mark.
- D The **dot** represents the achievement of your own child.

# Connect: Class Notices

## Class Notices

1

Click the **Class Notices** tab to view notices from all your children's classes with the most recent at the top.

2

### Number of notices per page

Click the **down arrow** to select how many notices to display on a page.

3

### Page number

Click the **down arrow** to select which page to view.

4

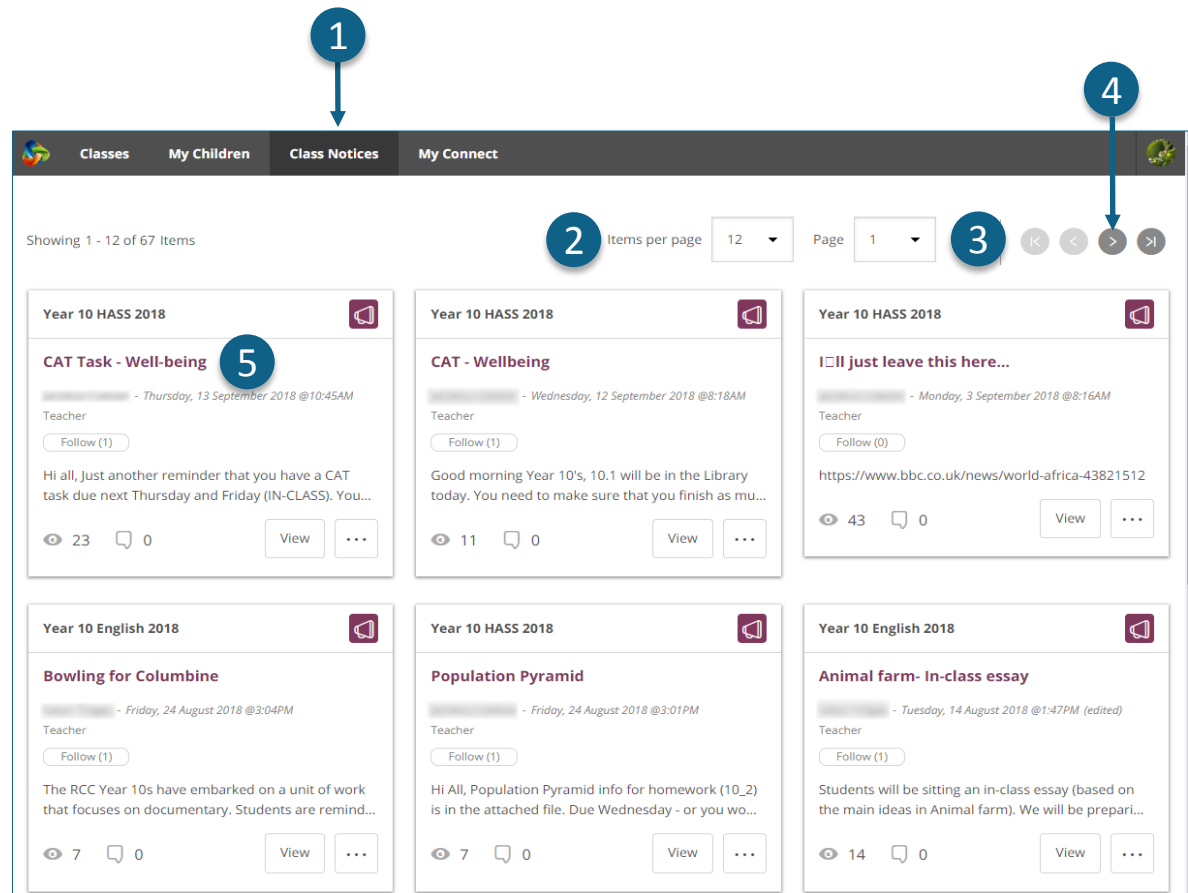
### Forward and back

Scroll through the pages using the **forward** and **back arrows**.

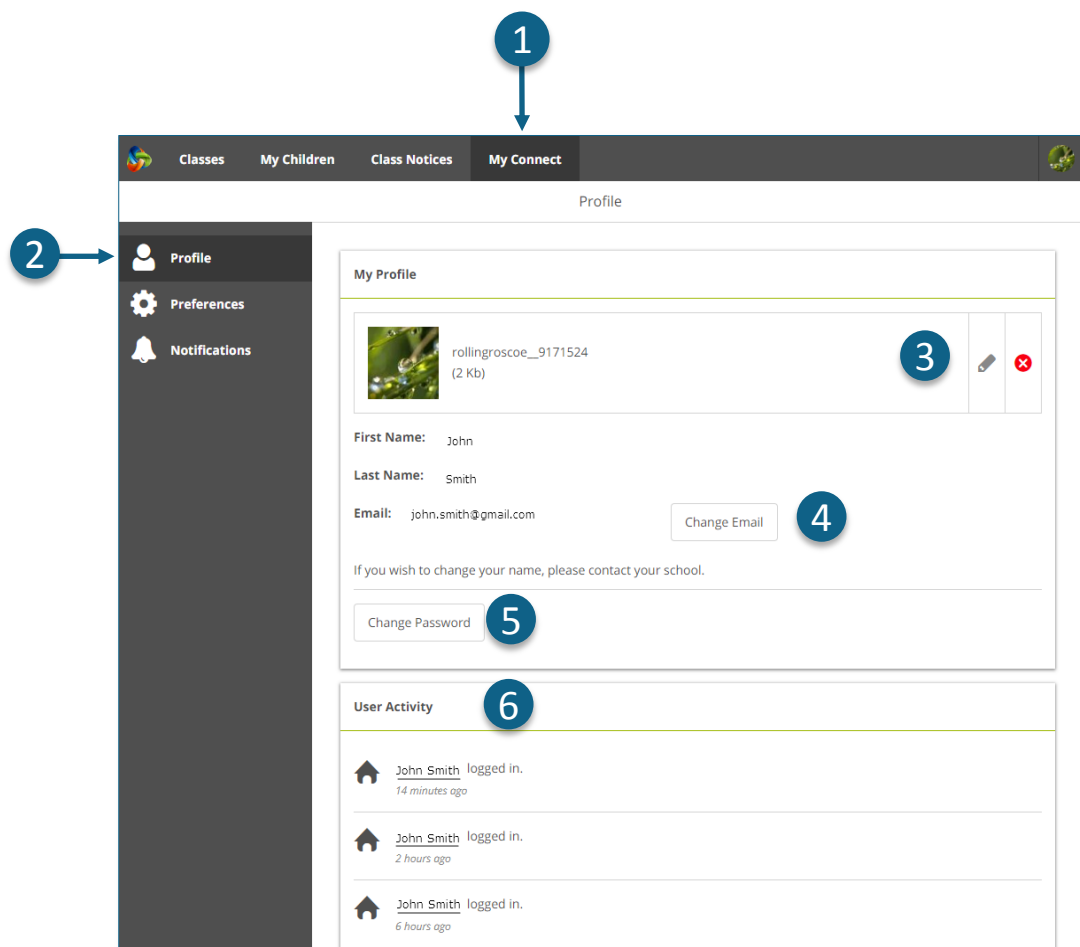
5

### Open a notice

Click on the title of a notice to open it.



# Connect: My Connect Profile



## 1 My Connect

Click the **My Connect** tab to manage your profile, password, preferences and notification settings.

## 2 Manage your profile

Click the **Profile** section to select an avatar, change your password and send a notification to the school if you change your email address.

## 3 Select, edit or remove an image

Click the **Add Avatar button** to select from a range of images. Use the **edit** pencil to change the image you have selected or click the **cross** to delete it.

## 4 Change your email address

Notify the school when you change your email address. The school will receive a notification to update their system.

## 5 Change your password

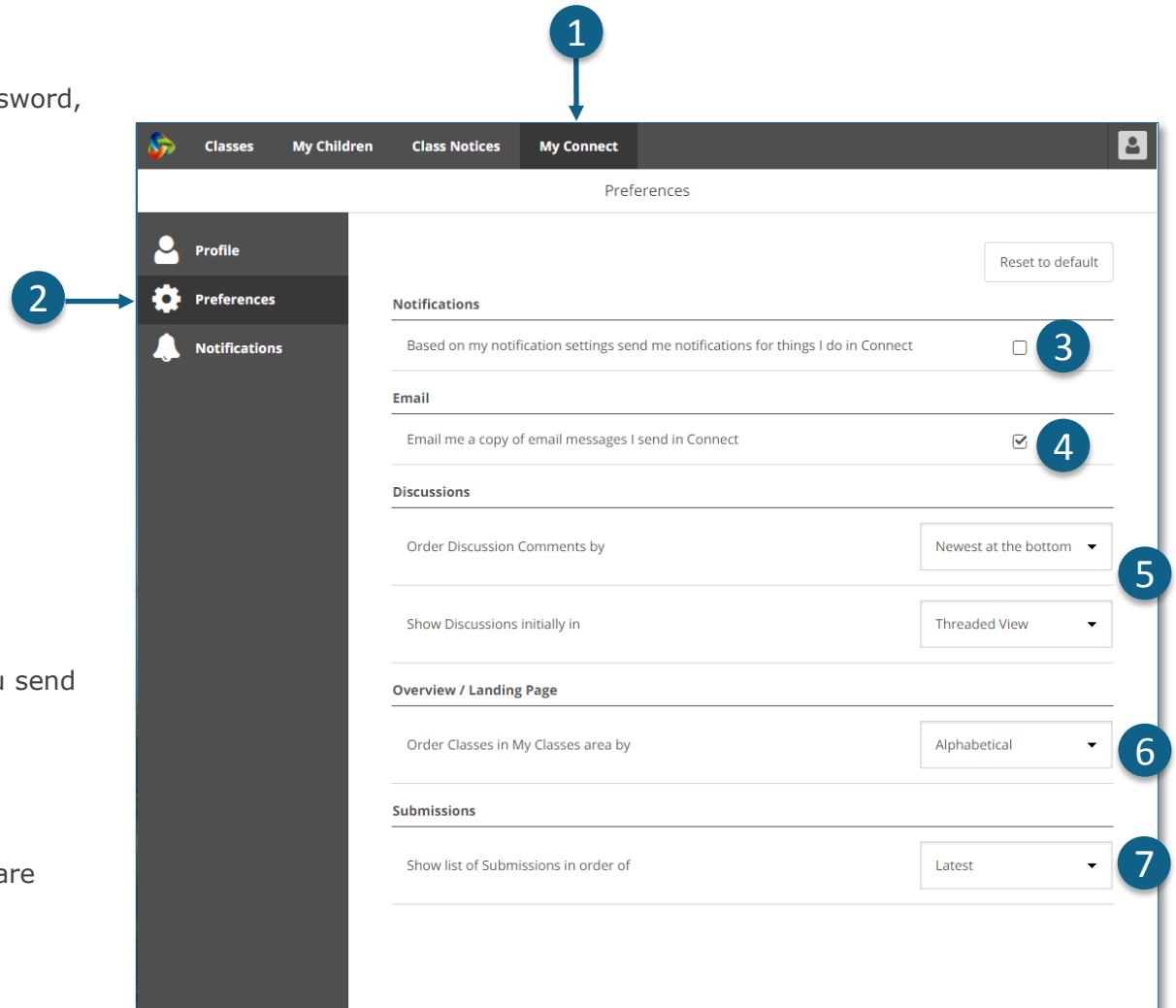
Click the Change Password button to reset your password.

## 6 View your recent activity

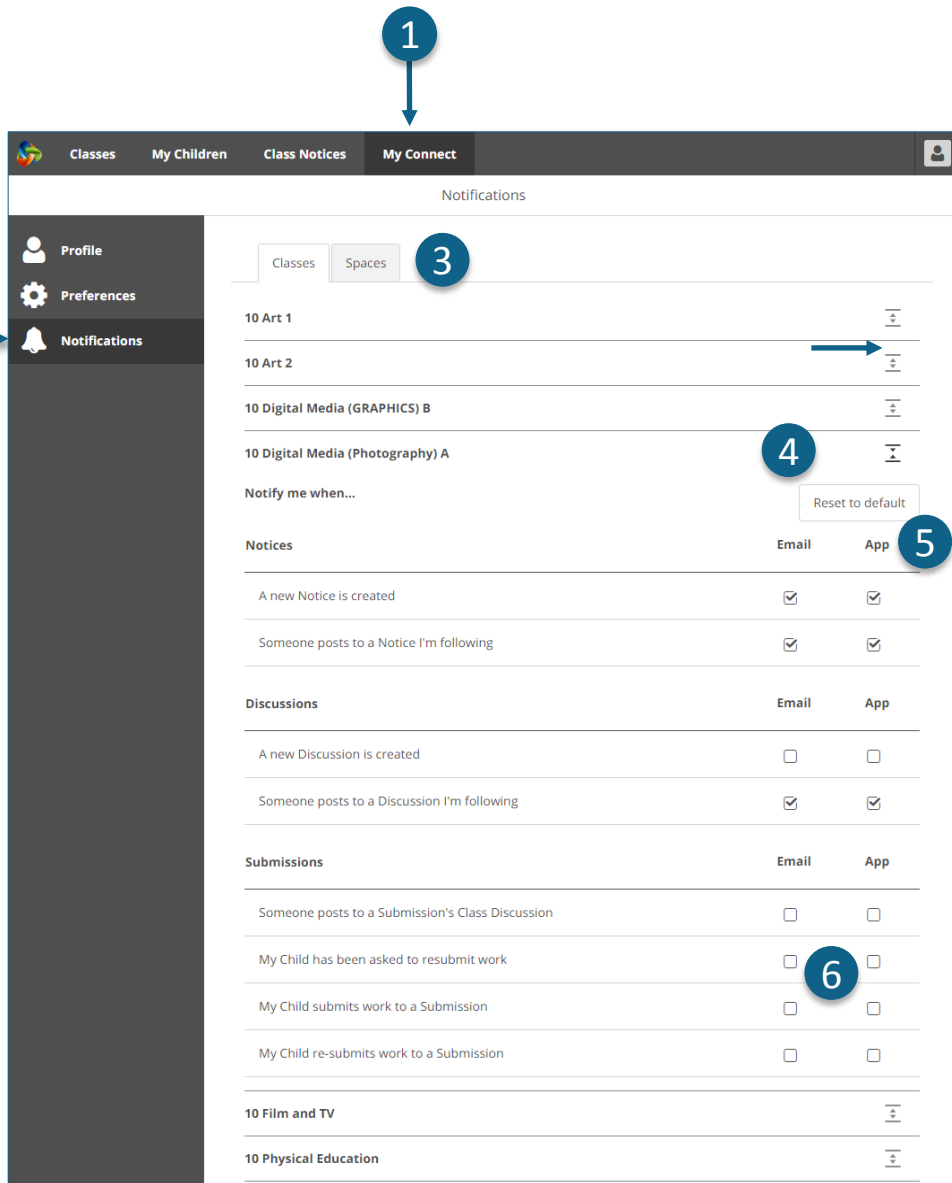
See a list of your recent activity in Connect.

# Connect: My Connect Preferences

- 1 My Connect**  
Click the **My Connect** tab to manage your profile, password, preferences and notification settings.
- 2 Preferences**  
Click the **Preferences** section to choose how Connect displays information for you.
- 3 Notifications**  
Tick this box if you would like emails to be sent to you when you add a comment to a Notice.
- 4 Email**  
Tick this box if you would like a copy of any emails you send to a teacher to be sent to your email inbox.
- 5 Discussion Preferences**  
Click the down arrows to select how class discussions are ordered and displayed.
- 6 Order Classes**  
Click the down arrow to select the order in which the classes are displayed on the Connect home page.
- 7 Submissions**  
Click the down arrow to select the order in which class submissions are displayed in Connect classes.



# Connect: My Connect Notifications



## My Connect

Click the **My Connect** tab to manage your profile, password, preferences and notification settings.

## Manage your notifications

Click the **Notifications** section to select how information is sent to you from specific classes and school spaces.

## Classes or Spaces

Click either the **Classes** or **Spaces** tab to select which notifications you wish to modify.

## Expand Class Notifications options

Click the expand/collapse icon for each class or space to see the notifications options.

## Email or App

By default all notifications will come to you via the email address you have registered with your school. If you have downloaded the free Connect Now app (see **Connect Now** page) you can elect to receive push notifications on your mobile phone instead of or in addition to the email.

**Note: You won't see the App option until you have logged into the Connect Now app with your parent user name and password.**

## Submission Notifications

Tick the boxes to receive notifications when your child submits work to a class submission.

# Connect: Connect Now app for mobile devices

1

## Connect Now

Receive Connect notifications on your mobile device. Download the **Connect Now app** from the **Apple App Store** or **Google Play**.

2

## Login

Use your Connect **P-number** and **Password** to login to Connect Now.

3

## Push Notifications

You can elect to have notices appear as **Push Notifications** on your mobile device home screen.

4

## Opening Notifications

Tap the **push notification** or **open** the app to read notices.

5

## Notices

Tap a **notice** to open it and see more details including images and attachments.

6

## Connect Now Help

Click the **Connect Logo** to access the built-in help.

